



EQUINE CENTER

Hope and Healing through Horses

We are excited that you or your child will be taking part in our therapeutic riding program! To help make your time here as beneficial as possible, please take a moment to read the information below. Please call Samantha at 318-548-3395 if you have any questions, and we look forward to working with you!

- **Basic Information**
 - Lessons are 45-60 minutes. This includes time at the beginning and end of each lesson for students to learn horse care and horsemanship skills.
 - Lessons may be private or semi-private (2-4 riders)
 - A bathroom is available, as well as water and coffee.
 - Parents and siblings are welcome to observe from our viewing stand, or to wait in our climate controlled classroom.
- **What to Wear**
 - Wear sturdy, closed toe shoes. Sneakers are fine, boots are even better!
 - Dress comfortably and in weather appropriate layers.
 - Long pants are preferred, but shorts can be worn as well.
- **What if it's raining/cold/hot?**
 - Thanks to our covered arena, sessions are able to proceed rain or shine. We will cancel or postpone lessons for thunderstorms, heavy rain, extreme cold, or extreme heat.
 - An instructor will notify you if lessons are canceled.
- **Payment**
 - Lessons are \$35/lesson, or \$150/5 lessons (must be paid for at the same time).
 - Payment is due at/prior to the time of service.
 - We accept credit cards, checks, and cash.
- **Cancellation/ Late Arrival Policy:**
 - Please call your instructor if you will be late; if you are more than 15 minutes late and we haven't heard from you, the lesson will be canceled.
 - Lessons may be rescheduled or canceled with no charge as long as it is done at least 48 hours prior to the lesson. Last minute cancellations/no shows will result in being charged for the lesson.
 - Last minute cancellations are allowed for sudden illness, but please notify us as soon as possible, so that we can let our volunteers and staff know.

Most importantly... Our mission is to serve your family through equine assisted therapies in the most effective way possible. If you have a wish, question, concern, idea, or suggestion, please let us know!